



WARRANTY POLICY - COMPACTION EQUIPMENT

Patron Products ("Patron" or "we") warrants that this product is free from defects in material or workmanship under normal use and maintenance. We will, at our option, repair or replace any defective product or defective part covered by the Limited Warranty, free of charge subject to the limitations and exclusions described below.

Limited Warranty Period. We will warrant the product to the original purchaser from the date of purchase for two (2) years. Patron products are warranted against defects in material or workmanship as reasonably determined by Patron and in compliance with applicable law. This Limited Warranty is only valid while product is owned by the original purchaser.

What is NOT covered. This Limited Warranty does not cover:

1. Replacement of normal wear parts (parts and items that normally wear out with use), including without limitation air filters, belts, bulbs, fuel, fuel filters, lubricants, oil filters, spark plugs, and starter cords.
2. Emissions control equipment and components to the extent regulated by the U.S. Environmental Protection Agency or similar government agencies. These are covered by a separate emission control warranty contained in the operator's manual packet.
3. Damage, malfunctions or failures resulting from abuse or neglect of the product related to or including any of the following:
 - a. Failure to provide or perform required maintenance services as prescribed in the operator's manual.
 - b. Abuse, misuse, neglect, modifications, alterations, normal wear, improper servicing, improper transportation, improper/unauthorized application, use of unauthorized attachments, lack of lubrication or engine failure due to the use of oils that do not meet engine manufacturer's specifications.
 - c. Use of gasohol (fuel containing ethanol) or gasoline containing methanol (fuel containing wood alcohol). Ethanol fuel E15 or E85 is NOT approved for use in Patron products. Using E15 or E85 fuel will cause major engine damage which is NOT covered by this Patron warranty. Note: Gasohol (fuel containing ethanol) which contains a maximum 10% ethanol (grain alcohol) is approved.
 - d. Damage caused by old fuel, stale fuel, or bad fuel.

- i. Use of ether or any starting fluids.
 - ii. Pressure cleaning or steam cleaning the product.
 - iii. Use of spark plugs other than those meeting emission performance requirements listed in the operator's manual.
 - iv. Tampering with engine speed governor or emission components, or running engines above specified and recommended engine speeds as in your operator's manual.
 - v. Operation of the unit with improperly installed, removed, or modified cutting shields, guards or safety devices.
 - vi. Any removed, damaged air filter, excessive dirt, abrasives, salt water, moisture, corrosion, rust, varnish, dirt contaminated grease or oil, use of incorrect type of grease or oil, failure to comply with regular greasing intervals or any adverse reaction due to incorrect storage procedures.
 - vii. External causes such as accidents or other actions or events beyond Patron's reasonable control.
- 4. Damage or failures due to improper set up, pre-delivery service or repair service by anyone other than a Patron authorized servicing dealer during the warranty period.
 - 5. Batteries that are part of a first sale with a date of manufacture greater than 12 months
 - 6. Batteries that are part of scratch & dent purchases and/or prior model year sales, including discounted units.
 - 7. Engines (engines are warranted by the engine manufacturer).

Your Responsibilities. To preserve your rights under this Limited Warranty, you must exercise reasonable care and use of the product, including following the preventive maintenance, storage, and fuel and oil usages as prescribed in the operator's manual. Failure to perform required maintenance as described in the operator's manual will void this warranty. Any adjustment (e.g. to the throttle cable or belt guides) after the first ninety (90) days of purchase and any preventive maintenance as outlined in the operator's manual are NOT covered by this warranty. In addition, you must cease using the product immediately upon any failure or damage and take the product to an authorized servicing dealer prior to any further use. Finally, if you request warranty evaluation more than 30 days after the date of purchase, you are responsible for the shipping costs to send the product to the service center. However, if a warranty repair is confirmed, we will cover the shipping costs to return the product to you.

WARRANTY EXCLUSIONS, DISCLAIMERS, AND LIMITED RIGHTS. WE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. YOUR REMEDY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT OR PART, AT OUR DISCRETION. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE SET FORTH HEREIN . ANY WARRANTY IMPLIED BY STATE LAW (WHETHER OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR OTHERWISE) IS HEREBY DISCLAIMED; WHERE SUCH A DISCLAIMER IS NOT PERMITTED BY LAW, THEN SUCH

IMPLIED WARRANTY IS LIMITED FOR THE DURATION OF THE APPLICABLE LIMITED WARRANTY PERIOD LISTED IN THE CHART BELOW. SOME LOCALITIES, INCLUDING THE PROVINCE OF QUEBEC, DO NOT ALLOW EXCLUSIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS BASED ON YOUR LOCALITY.

How to obtain service. To obtain warranty service, call Patron at 1-800-818-1199 from 8:00 AM to 7:30 PM EST. Any costs to transport or ship the product are your responsibility. You must present proof of purchase (including date, product model and serial number) for warranty service. Proof of purchase rests solely with you.